Electronic Acknowledgement Receipt						
EFS ID:	8611180					
Application Number:	09757728					
International Application Number:						
Confirmation Number:	7778					
Title of Invention:	System for reporting client status information to communications-center agents					
First Named Inventor/Applicant Name:	Stefaan Valere Albert Coussement					
Customer Number:	24739					
Filer:	Donald Rex Boys/Patricia Lambuth					
Filer Authorized By:	Donald Rex Boys					
Attorney Docket Number:	P4644					
Receipt Date:	12-OCT-2010					
Filing Date:	09-JAN-2001					
Time Stamp:	17:50:51					
Application Type:	Utility under 35 USC 111(a)					
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## Payment information

Submitted with Payment	no

# File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Amendment/Req. Reconsideration-After	4644oar9.pdf	143747	no	16
Non-Final Reject		86db0607a4398b7a88bd162c76c1d8b534a 73fdS			

## Warnings:

Information:

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

#### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

#### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.